

TERMS & CONDITIONS OF INSTALLATION

ISSUANCE OF PURCHASE ORDER TO SPACE AID MFG/M&P TOOL PRODUCTS INC. CONFIRMS AGREEMENT TO THE FOLLOWING TERMS AND CONDITIONS. THESE CONDITIONS MUST BE MET PRIOR TO COMMENCEMENT OF INSTALLATION UNLESS PREVIOUSLY OUTLINED IN THE PURCHASE AGREEMENT. IF THESE CONDITIONS ARE NOT MET ADDITIONAL COSTS WILL BE APPLIED.

- Installation is performed by non-union labourers.
- All installation dates are as per agreed times between Installer and Purchaser.
- Installation is based on regular work hours (Monday to Friday, 7am to 5pm), to a maximum of 42.5 hours per week. Requirements for work outside these parameters will be considered a 'Premium Shift'. 'Premium Shifts' will be billed at 1.5 times billable rate.
- Installation is to take place on a clear unobstructed site. Any building services that interfere with the installation are to be relocated or clearly identified by the purchaser prior to the arrival of the Installation Crew. Including but not limited to; overhead obstructions (such as heaters or duct work), embedded objects below slab (such as in-floor heating, electrical conduit, gas lines or sprinkler drains), building column obstructions (such as electrical outlets, drain pipes or thermostats), etc.
- Any required changes due to obstructions may result in additional charges. Any costs associated in locating these items will be the responsibility of the Purchaser. Space Aid Mfg will not be responsible for any damage to property that was not previously identified on the drawings prior to commencement.
- It is the Purchaser's responsibility to ensure that our Installation Crew is entering a safe work environment and must take every reasonable precaution to ensure their facility does not pose any risk to the safety of our workers. Space Aid Mfg enforces a strict Safe Work Policy inclusive of Hazard Assessment protocol. Any hazards identified by our Installation Crew must be addressed by the Purchaser. Delays and additional costs will be incurred if hazards are not addressed in a timely manner.
- Space Aid's Installation Crew restricts access to the work area by any other customer employees or contractors. Work areas can only be accessed by contacting the Onsite Supervisor and with proper Personal Protective Equipment.
- If welding or torching is required, it is the Purchaser's responsibility to cover or move any material/equipment that may be affected. If welding or torching is not permitted within the required areas, the Purchaser must notify Space Aid Mfg immediately so pricing and design modifications can be completed. Any delays in preparing the area may result in additional charges.
- Final layout/installation drawings must be signed by the Purchaser prior to manufacturing. Product must be installed as per the drawings. Any changes to the layout, elevations or design may be subject to additional labour and/or engineering charges.
- Installers must have free access to the work site, access to washroom facilities and room temperatures of no less than 60° F or 17° C.
- Space Aid Mfg may require access to both ground level and dock level doors. The Purchaser must notify Space Aid Mfg if either of these does not exist in the facility.
- Disposal of packaging material such as wood, metal banding, pallets or plastic wrap is the responsibility of the Purchaser. This can be completed by Space Aid Mfg at an additional cost.
- Unless previously specified in the purchase agreement, the Purchaser must provide the use of suitable equipment as required for the duration of the project (Equipment may include but is not limited to; Forklift and/or Scissor Lifts and in some cases more specialized equipment such as variable reach trucks, rough terrain forklifts or telescopic lifts). These can be supplied by Space Aid Mfg at an additional cost upon request. Space Aid will provide proof of training for the use of any required customer equipment and it will be the customer's responsibility to provide equipment that has been regularly maintained and is in good working order. Space Aid Mfg is not responsible for any damage to customer supplied equipment.
- Unless previously specified in the purchase agreement, offloading of material is the responsibility of the Purchaser. Material must be offloaded and placed in a staging area in close proximity to the work site. This can be completed by Space Aid Mfg at an additional cost.
- Installation cost applies to the material supplied or project scope as outlined in the purchase agreement, work order or quotation only. Any additional work is subject to additional charges.
- Upon completion of the installation, the Purchaser must provide sign-off to the Onsite Foreman that the installation of the the project is satisfactory and free from deficiencies.
- Unless previously specified in the purchase agreement, work order or quotation additional labour charges will be billed by Space Aid Mfg based on a standard hourly rate of \$65.00/man/hr.

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